

# Joint Meeting of the Chief Medical, Chief Nursing and Chief Dental Officers

Healthcare responses to public health challenges – organizational strategies for improving health literacy, tackling antimicrobial resistance and supporting vulnerable groups

12-13 November 2018 – Permanent Conference Facility at Austria Center Vienna (Bruno-Kreisky-Platz 1, 1220 Vienna, Austria)

## Agenda

### Sunday, 11th of November 2018:

- 17.00 – 19.00 Registration
- 18.30 – 19.30 Welcome Reception at **Arcotel Kaiserwasser**  
(Wagramer Straße 8 1220 Vienna Austria)

### Monday, 12th of November 2018:

- 08.00 – 09.00 Registration (continued)

**09:00-10:30**

#### **SESSION I**

#### **Opening and introduction to the theme**

Chair: Claudia Habl (GÖG- Austrian Public Health Institute)  
Room K1

09.00 – 09.20

#### **Formal Opening on behalf of the Austrian MoH, CMO, CDO and CNO, Introduction to the programme**

*Magdalena Arrouas, CMO (MoH Austria)*

*Paul Resetarics, CNO (MoH Austria)*

*Gabriele Sax, CDO (GÖG- Austrian Public Health Institute)*

#### **Opening address by EC (tbc)**

#### **Keynote 1: Coalition building for public health services**

*Anna Cichowska Myrup (WHO-Euro)*

#### **Keynote 2: Public health in the Austrian healthcare reform process**

*Herwig Osterman, (GÖG- Austrian Public Health Institute)*

#### **Questions and comments**

**10.30-11.00**

**Refreshments**

Room: Foyer K

**Family Photo**

Media Centre X1

**11.00-12.30**

**SESSION II**

**Health literacy – better clinical outcomes, better patient self management**

Chair: Christina Dietscher (MoH Austria)

Room K1

**Keynote 3: The importance of health literacy in healthcare – contributions to better patient outcomes and patient self management**

*Ilona Kickbusch (Careum)*

**Keynote 4: Systems and organizational strategies to strengthen health literacy in healthcare**

*Jürgen Pelikan (University of Vienna / GÖG)*

**Discussion: What can and why should doctors, nurses and dentists contribute to better health literacy?**

*Siyang Yuan (Dental Health Services, Research Unit, Dundee)*

*Henriette Löffler-Stastka (Medical University of Vienna)*

*Franz Wagner (President of the German Council of Nursing)*

*Kaisa Immonen (European Patients' Forum)*

**Questions and comments**

**12.30-13.30**

**Lunch**

Room X1 / dining area Restaurant I

**13.30-15.00**

**Session III: Tackling antimicrobial resistance in healthcare systems and organizations**

Chair: Didier Pittet (University of Geneva Hospitals)

Room K1

**Keynote 5: Contribution of surveillance systems to AMR and HAI management**

*Petra Apfalter (Ordensklinikum Linz Elisabethinen, National Reference Center for Nosocomial Infections and Antimicrobial Resistance)*

**Keynote 6: Implementation of national Antimicrobial Stewardship Programs: do's & don'ts**

*Robert Krause (President ÖGACH)*

## **Keynote 7: Multiresistant Bugs – be prepared!**

*Elisabeth Presterl (AKH/ University of Vienna)*

### **Questions and comments**

<b>15.00-15.30</b>	<b>Refreshments</b> Room: Foyer K
<b>15.30-17.00</b>	<b>Session IV: Spotlights: Examples for managing and addressing the needs of vulnerable groups through systems and organizational adaptation</b> Chair: Gabriele Sax (GÖG – Austrian Public Health Institute) Room K1  <b>Spotlight 1: Young carers: Systems and organizational strategies to support children with caring responsibilities</b> <i>Martin Nagl-Cupal (University of Vienna)</i>  <b>Spotlight 2: How can underserved populations be better served by the healthcare system?</b> <i>Monika Matal (AmberMed)</i>  <b>Spotlight 3: Exercise promotion for older people to support functional independence</b> <i>Jürgen Osterbrink (Paracelsus Medical University)</i>  <b>Spotlight 4: Systems Oral health care for (frail) elderly</b> <i>Margie Taylor (CDO Scotland, President of Council of European CDOs)</i>
<b>17.00-</b>	<b>Evening social program</b> <i>City sightseeing tour on bus and visit of a traditional Viennese wine tavern ("Heuriger")</i>

## **Tuesday, 13th of November 2018:**

<b>09.00-10.30</b>	<b>Session V: Building systematic healthcare capacity to better respond to public health challenges on systems and organizational level</b> Chair: Cristian Grasu (MoH Romania) Room K1
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## **Keynote 8: How can systems and organizational capacities for public health be strengthened?**

### **Examples from EU member states**

*Matthias Wismar (European Observatory on Health Systems and Policies)*

**Keynote 9: Health Promoting Hospitals and Health Services: An example for a comprehensive health-oriented organizational strategy**

*Margareta Kristenson* (University of Linköping)

**Keynote 10: Antibiotic Stewardship Program in Practice – experiences of an Austrian Hospital**

*Oskar Janata* (SMZ Ost Hospital)

**Questions and comments**

<b>10.30-11.00</b>	<b>Refreshments</b> Room: Foyer K
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<b>11.00-13.00</b>	<b>Session VI: Parallel workshops – Getting practical – next steps towards more public health in healthcare</b> Rooms: K1, B3, B4, B5
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**Four parallel workshops:**

**Health literacy**

Chair: *Christina Dietscher* (MoH Austria), Rapporteur: *Jennifer Sommer* (GÖG – Austrian Public Health Institute)

**Clean Hands Save Lives: 1995-2018, worldwide perspectives**

Chair: *Didier Pittet* (University of Geneva Hospitals), Rapporteur: *Reinhild Strauß* (MoH Austria)

**Vulnerable groups**

Chair: *Gabriele Sax* (GÖG – Austrian Public Health Institute), Rapporteur: *Anna Fox* (MoH Austria)

**Organizational and systems capacity for public health**

Chair: *Mathias Wismar* (European Observatory on Health Systems and Policies), Rapporteur: *Elisabeth Rappold* (GÖG – Austrian Public Health Institute)

<b>13:00-13:15</b>	<b>Closing plenary</b> Chair: <i>Claudia Habl</i> (GÖG – Austrian Public Health Institute)
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<b>13.15-14.00</b>	<b>Lunch</b> Room X1 / dining area Restaurant I
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<b>14.00-16.00</b>	<b>CDO business meeting</b> Room K1
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